

P & M Property Management

Dear Resident:

Hurricane season is upon us and P & M Property Management wants to make sure that you are prepared for any significant storms that might occur. The information that is attached will help you to be prepared in the event of a severe storm, as well as what to expect following a storm. For your health and safety, we ask that you take a few minutes to review the following guidelines.

RESIDENT EVACUATION PLAN – Attached you will find helpful information that you may assist you

PLAN AHEAD

If a hurricane warning is issued, it may be mandatory that you evacuate depending on what zone you live in. It is important that you decide before this happens what action you will take if a hurricane warning is issued. **P & M Property Management will not be responsible for assisting residents who choose to ignore the hurricane warning and not evacuate.**

OPTIONS: Review Lee County’s newest website for emergency communication – www.LeeEOC.com will take you to:

<https://www.leegov.com/publicsafety/emergencymanagement>

- Leave the area: **Evacuate when ordered to do so by your Local Emergency Management Agency.**
- If you select this option, you should plan to leave as far in advance of the storm event as possible. Do not wait until the last day or when the mandatory evacuation notice is posted, as roadways will be congested and dangerous to travel.
- Stay in a concrete block structure: This could be a relative’s home or a local hotel. Arrangements should be made in advance.
- Go to a public shelter: Local shelters are subject to change due to the level of the storm predicted to make landfall. **List of shelters can be obtained from: Lee County Emergency Management: (239) 533-0640 or at www.LeeEOC.com.** This is a user friendly website and should be your first stop to find all the information and tools you need to prepare your family.
- At LeeEOC, you can get FREE apps available for Apple and Android to allow users to find their evacuation zone. It can locate users by GPS or the user may search by address.
- This site also has a Special Needs Program Application. This provides shelter or transportation to Lee County residents who live in a home or area that is not safe from storm surge or wind during a Tropical Storm or Hurricane. If you have questions about the Special Needs Program, call 239-533-0640.
- **www.AlertLee.com** is Lee County’s mass notification system, provided by Everbridge. The system is capable of delivering rapid emergency notifications via one or a combination of the following methods: phone, text, email and social media. Lee County Emergency Management (LCEM) administers and maintains the AlertLee mass notification system for the purpose of alerting citizens to natural and man-made emergencies.
- The AlertLee system will be used when an emergency arises that you should know about. Severe weather situations, missing persons, evacuation notices, boil water notices, fire or floods and active shooter situations are few examples of the type of events that may necessitate an AlertLee notification. Signup at www.AlertLee.com or for more information visit AlertLee frequently asked questions.

P & M Property Management

PICK UP A COPY OF THE ALL HAZARDS GUIDE FROM OUR OFFICE OR MANY BUSINESS LOCATIONS.

- **DO NOT USE ELEVATORS BEFORE A STORM. IF SOMEONE WERE TO BECOME TRAPPED ON AN ELEVATOR BEFORE A STORM, THE ELEVATOR COMPANY MAY NOT BE ABLE TO COME OUT AND FIX THE SITUATION.**

PLEASE BE ADVISED THAT IF YOUR COMMUNITY HAS A CLUBHOUSE OR OTHER OUTBUILDINGS, THEY ARE NOT DESIGNATED STORM SHELTERS AND ARE LOCKED DURING MAJOR STORM EVENTS.

EMERGENCY PREPARATIONS

In Advance:

Have storm shutters and protection materials for large windows or glass doors. Check hardware to be sure it is in working condition. You are responsible for covering your windows. Please refer to the local television or radio newscasts for the most up to date and current information for your area.

Bring in loose items from outside

Clear screen patio of any furniture or loose items

Put up or lower storm shutters

Turn off electricity

Turn off propane

Turn off water

Evacuation: If an evacuation is ordered by the emergency management agency, that means the local authorities believe the storm may cause enough damage to put your life and property at risk. **DO NOT PANIC!** Decide where you plan to evacuate to and follow the attached instructions and suggestions.

Pets: In a hurricane, pets are subjected to the same hazards as people and have many of the same needs. Evacuating to a friend's home or pet-friendly hotel outside of the evacuation zone would be a good plan. If that isn't available, you can bring your cat or dog to our Pet-Friendly Shelter. Pet-Friendly shelters will be open in every storm; locations may vary.

SEE THE ATTACHED REFERENCES FOR PETS AS WELL AS REQUIREMENTS IF YOU NEED TO GO TO A SHELTER DURING THE STORM.

Your pet will need a Hurricane Disaster Kit, too. Include water, non-perishable food, medications and clean-up supplies. You will need a crate or carrier, collar and leash, and up-to-date vaccination records for your pet. Having a recent photo of your pet will be helpful if you get separated.

Remember:

Never leave your pets outside during a storm.

Never leave a cat with a dog, even if the two are normally friends.

Confine and keep small pets (birds, hamsters, etc.) away from cats and dogs.

Dangerous animals should be secured in special crates or cages.

LCDAS has a website on hurricane preparedness for your pets, filled with tips and information on how to get your pets ready. <https://www.leegov.com/animalservices/safety/hurricane>

For more information call Lee County Animal Services at 239-533-7387, or go to www.LeeLostPets.com.
<https://www.fema.gov/blog/2011-03-29/planning-your-pets> or pet friendly hotels: www.petswelcome.com or www.gopetfriendly.com

P & M Property Management

AFTER THE STORM:

P & M Property Management will inspect our properties only when deemed safe to do so. We understand the difficulties and hardships a storm event may cause residents. Listed below is a helpful guide to assist you upon your return to the community once it has been reopened to the public by local emergency management offices.

GAS: Do not attempt to turn gas back on yourself. If you have a natural gas connection, you will need to contact your gas company for instructions on how to handle the connection in case of emergency.

POWER: P & M Property Management will be in touch with local utility companies and will endeavor to expedite the return of electricity to your area as soon as possible. Please be patient, as the most serious and life threatening areas will be handled first.

WATER SERVICES: P & M Property Management will be in touch with local water / sewer providers to attempt to have this service returned as quickly as possible. After any major storm event, please follow boil water guidelines as a precaution until utilities are restored to normal working condition.

DOWNED / DAMAGED TREES: The tree vendor for your community will be notified by your manager to arrange to remove downed trees and tree limbs. Please be patient, as the most dangerous situations will be handled first.

REPAIRS: You may require repairs to the outside of your unit or home. Your manager will work closely with the Board of Directors to make needed repairs.

Stay alert for extended rainfall and subsequent flooding even after the storm has ended.

Keep away from loose or dangling power lines and report them immediately to the power company.

Inspect your home for damage, take photos of both the building and your contents. Let your manager know if you have photos to share.

EMERGENCY NUMBERS:

FEMA – 800-621-3362; FLORIDA DISASTER INSURANCE HELPLINE – If you cannot contact your agent or insurance company, call the Department of Financial Services (DFS) for assistance at 1-877-My-FL-CFO (1-877-693-5236)

RED CROSS – [\(239\) 278-3401](tel:2392783401); POLICE, FIRE RESCUE – 911; SALVATION ARMY

By preparing now, you may reduce the risk of severe damage to your home as well as injury to yourself or loved ones.

Thank you,

Celeste Sheeran, CAM